

## HOPE THANK YOU FOUND VETERINARY CLINIC TRACKETS AND DOGS DONATE A

### FRIENDS,

What a decade this has been for the Humane Society of Boulder Valley! In just 10 years so much has changed and grown and, with your support, been accomplished. That change and adaptation are a part of the culture and fabric of our organization. Throughout our history, we have evolved to meet the emerging trends of our community. This past year was no different. In the midst of a challenging economy, we took a strong look at our programs and services, refocusing our resources on those efforts making the biggest impact on the animals and people we serve. I continue to be inspired by the creativity and commitment our team of volunteers, staff and supporters bring to these conversations. And this commitment to our mission has led to innovative programs, breaking the mold and setting new goals which will lead us through the next decade.

What it comes down to is that incredible relationship between pets and people. We use this simple concept to measure our success. It defines our mission, our decisions and our impact. Healthy relationships taking so many forms – adoptions, training, our clinic, humane education, community outreach – all aimed at giving people and animals the things they need to have that joyful connection.

Animals have an amazing ability to make our lives rich with love and companionship. Your support of our programs and services ensure this bond can happen. In the coming decade, we will continue to push the boundaries of what is possible. We will use innovative behavioral and medical techniques to save more lives. We will build programs that will keep animals in the homes they share with their families. We will build lifelong relationships with the people and animals we touch. We will ensure that positive reinforcement becomes the absolute foundation of any training.

And we will do all of this in partnership with you, our community. Thank you for your continued dedication to these efforts. Your contributions are the lifesaving difference. Together, we are saving animals and improving lives.

Lisa Pedersen, CEO

## RESCUE FOSTER COINING & BEHAVIOR CAMP MUDDY DOPTION CAUSE FOR PAW

### DEAR SUPPORTERS,

As we close out another decade, it is always good to look back, reflect on where we have come from and think about where we are going. A decade is a long enough period of time to really assess progress. In 2000, the Humane Society of Boulder Valley (HSBV) was still in the "old" building struggling to manage several thousand animals. Since then, we have made some incredible progress which has had a significant impact. In 2001, we commissioned our state-of-the-art facility which stands as a testament to the compassion and generosity of the people of Boulder Valley. We expanded our veterinary clinic services; we reached out to our less-fortunate partners around the country and were able to start what is now a very successful transfer program. We implemented and expanded our cutting-edge training programs, highlighted by the opening of our new training center in 2007. Our most impressive achievement was to increase our live release rate to 89%, a number that seemed unimaginable 10 years ago.

In the last decade, I lost three great companions (Cooper, Jake and Mirza) and gained one great new friend (Ringo). My life has been touched deeply by the Humane Society of Boulder Valley, and I know many of your lives have been too. I recently introduced a friend to HSBV. After they took a tour of the facility and talked with the fantastic staff, they commented to me how impressed they were with the quality of the organization and its mission:

"To protect and enhance the lives of companion animals by promoting healthy relationships between pets and people."

The compelling mission of HSBV pulled them into service to the organization, in the form of donations, adoptions and support at Puttin' On The Leash. They recognized HSBV is a place of joy and compassion, a place where over 7,000 amazing relationships were created last year.

I believe we have only just begun our work. Some of our key objectives in the next 10 years will be to continue to use innovative medical and behavioral techniques to save animals. Our behavior modification techniques have already been incredibly successful and have contributed to the dramatic increase of our live release rate; animals that might have been euthanized are now being saved. Our implementation of these techniques is still in its infancy and there is yet much to be done. In the end, the best place for a companion animal is in the home of a loving, caring family. We will focus our efforts on programs that help keep animals in their existing homes. HSBV's work extends beyond saving the animals; we believe that it is important to continue to provide services that help promote and further the lifelong relationship between pets and people. We are focused on growing our positive reinforcement training and veterinary programs in order to help keep pets healthy and happy.

A little can go a long way. We accomplished things that seemed nearly impossible a decade ago, and we did it through the collective effort of many individuals. Thank you for your part in our success. I believe the next decade is going to be even more exciting and promises to bring about some great changes. I greatly appreciate everyone's support and hope that the results you see today will inspire you to continue to invest in the future of the Humane Society of Boulder Valley.

Best Regards,

Roger Haston

Chair, Board of Directors



### WITH A LOOK BACK AT THE LAST DECADE,

so much has changed and so much has remained constant at the Humane Society of Boulder Valley. A new building, bringing our Veterinary Clinic onsite and expanding, a new Training and Behavior Center – all foundations of the expanded programs and services we are providing our community.

These expansions were each based on the needs of our community, the trends we experienced and the direction we wanted to move our mission. At the core of our mission is the goal of saving animals' lives. We achieve this through many ways; just a few are highlighted in the pages of our annual report.

You are a part of this vital lifesaving movement. Your support, advocacy and passion for animals are all at the foundation of this organization. Partnering with you, our community, we are creating and enhancing healthy relationships between pets and people.

## FOUND PUPPIES TRAINING & BECKE CREATING NEW BEGINNING OF THE LEASH PE



### **CREATING NEW BEGINNINGS**

### **Adoptions**

It's what so many people think of when they think of HSBV! In 2009, the numbers speak for themselves: 5,325 new families were created with the adoption of one of our lost, abandoned and relinquished companion animals. Thousands of new beginnings! We are dedicated to making successful matches between our animals and adopters through the adoption process and understanding the needs of both our pet and people clients.

### **Reuniting Families**

Being lost or stray can mean an uncertain future for so many animals. Here at HSBV, we are proud of our communities' commitments to their pets which is demonstrated by our high reclaim percentages. Last year 1,324 animals were reunited with their families.

We still have work to do to increase community education about keeping pets safe through identification. Simple collars and tags are the single most effective tools to help reunite lost pets with their guardians. Our lost and stray dogs have an 85% reclaim rate, while only 22% of our cats are reunited. This is vastly better than the national average of only 2% for cats, but we are committed to increasing this in our communities. Make sure your animals have identification and are microchipped and you know how to contact us in case your pet gets lost!

### PARTNERING TO SAVE MORE LIVES

### **Transfers**

Our strong adoption program has enabled us to reach out to other shelters throughout our region and surrounding states to help with the volume of animals coming in their front doors. By partnering with PetSmart Charities' Rescue Waggin' and local shelters through the Metro Denver Shelter Alliance, we transferred in 2,826 animals in 2009. Each one of those animals represents another kennel available for another animal in those shelters. So not only are the transferred animals given a second chance, those shelters have capacity for another 2,000 animals to be sheltered. More than half of the animals in our adoption center come from other shelters. Through this program, the source shelters get much-needed relief and assistance and our community benefits from a wonderful variety of animals to adopt!

LEASH HOPE PETS AND PEOPLE MUDDY PAWS PARTNERSHIP OLUNTEER EDUCATION PET PARTNER TO THE PARTNER



## ATS AND DOGS POSITIVELY FUNDRAISING PUTTIN' ON THE LEASH FOUND VETERINARY CLINIC TRAIL

### **MENDING BODIES AND SPIRITS**

### **Shelter Medicine**

When the new building opened in 2001, we brought our shelter and veterinary clinic under one roof. This allowed us to provide expanded services for the homeless animals we serve. With the creation of a dedicated shelter veterinarian and a team of expert staff, we have implemented innovative shelter medicine practices that have led to thousands more lives being saved each year. Medical rehabilitation mends the bodies and spirits of more than 40% of the animals we shelter.

### Behavioral Rehabilitation

In concert with our medical care, we are dedicated to the mental health of our animals as well. From kennel enrichment to protocols aimed at modifying an animal's behavior, these critical programs ensure we can safely and successfully place dogs and cats into new homes. Positive reinforcement is the foundation for all of our behavior programs. Techniques and protocols we have developed at HSBV are now being used by shelters all over the country to save more lives. In 2009, 304 animals were rehabilitated through our training center, and we accepted 53 animals from other shelters for behavior issues whose lives may have ended in euthanasia without our help.



## CELEBRATING OUR SUCCESS VER HOPE KITTENS RES

THRIFT AND GIFT SHOP LOST AND FOUL FLEXIBLE ADOPTION CAUSET PARTNER THRIFT AND GIFT SHOP LONG & BEHAVIOR CAMP MUDDY



### **PROVIDING EXPERT CARE**

### **Veterinary Clinic**

Our dedicated team of veterinary professionals provides quality and compassionate medical services to shelter animals and pets with guardians. From spay and neuter surgeries, preventative care, orthopedics and dermatology to radiology, dentistry, ophthalmology, internal medicine and laboratory work, we offer the expertise and scope of services any pet may need. The clinic's revenue subsidizes all of the vital shelter medicine provided to our homeless animals.

### **ENHANCING HEALTHY RELATIONSHIPS**

### Training & Behavior Center

The cornerstone of any healthy relationship between a pet and a person is training. We set another record in 2009 with 4,667 clients participating in a class or private consultation to better understand how their animal learns and how to set those relationships up for success. We started a new cat behavior program as well. Reward-based training is the most effective way for animals to learn, and our full scope of classes gives pet guardians the skills to employ this type of training. The best outcome of this approach is a great positive relationship with pets!

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### **BEING A SAFETY NET**

At HSBV, we know that the solution for any animal in need is a person who cares. Ensuring animals can stay with their families is an important part of our mission. To this end, we have developed several programs to assist people in need so that giving up their pet is not the decision they are forced to make. These services have grown from the needs of our community so we can continue to be the safety net for both animals and the people who love them.

Our Food Share program provides free pet food to qualified clients. In 2009, more than 90 individuals took advantage of this simple resource. Ensuring their pets had nutritious food enabled them to keep their pets healthy and allowed them to also take better care of themselves with the limited resources they have.

Our veterinary care program gives discounts for services in our public clinic for qualified individuals. Through this program, we can take great care of these pets, keeping them healthy, happy and in their home.

Safe Haven is a partnership with Safehouse Progressive Alliance for Non-Violence and the Emergency Family Assistance Association. For individuals in crisis or transition, we provide housing for family pets until a safe and stable residence can be found. This program gives victims of abuse and violence a safe alternative for their pets so they can leave a dangerous or unstable environment knowing their pets won't become victims as well.

### **PROTECTING ANIMALS**

### **Cruelty Investigation**

In 2009, Animal Care and Control officers investigated 485 welfare cases. Working closely with local law enforcement, social services and child protection agencies, officers educate the public about proper care and treatment of animals.

### RAISING VITAL FUNDS

### Thrift and Gift Shop

Thanks to your generous donations of household items, clothing and furniture, the Thrift Shop broke the \$500,000 mark in gross sales last year! Your donations and your purchases in this fabulous shop help us with the 8,000 animals we care for each year. Our team of staff and dedicated volunteers are an amazing crew. In addition to generating critical funds, our thrift shop assists with our cat adoption program by offering some of our longer term resident cats a spotlight at the shop in one of the two adoption kennels. Last year, 17 cats found new homes with our shoppers, donors and volunteers!

### **VOLUNTEER PROGRAM**

In 2009, nearly 700 volunteers contributed 53,374 hours to caring for our animals, raising funds, assisting with community outreach and working in our retail store and thrift shop. Their donations of time and talent are equivalent to almost 26 full-time employees! Our volunteers make a difference in the lives of homeless animals every day. They work alongside our staff to do whatever is needed. Their dedication and hard work make it possible for us to meet the needs of every animal who comes through our doors.

### **HUMANE EDUCATION PROGRAMS**

Our popular Camp Muddy Paws summer and day camps offer a truly unique experience by giving campers a chance to learn about becoming champions of animals in need and teaching them about responsible pet guardianship, veterinary care, philanthropy and community volunteerism. Our camps often sell out! In all, 1,804 children participated in Camp Muddy Paws and a variety of other humane education programs such as birthday parties, scout troops, school groups and Furry Fuzzy Story Time.

### SIGNATURE EVENTS

### Puttin' On The Leash

On April 25th, we celebrated the beauty and romance of Paris at the 18th annual Puttin' on the Leash Gala – Streets of PAWris. Wandering down the Champs Elysees, our guests found strolling musicians, street artists, can-can girls, and even a mime or two, as they browsed more than 650 silent auction items. Guests enjoyed cuisine from 20 local restaurants which set up elegant food booths and sampled some of their most popular menu items. And in the end, more than \$300,000 was raised to support the animals served by the Humane Society.

### Cause for Paws Doggie Dash

Back in 1989, a small group of volunteers and clients brought their dogs out on a lovely spring day to participate in the first-ever Cause for Paws Doggie Dash and Walk-a-thon. Twenty years later, we celebrated that milestone on September 12 with a "flashback" to the year it all began!

Nearly 700 people of all ages, plus several hundred dogs, came together in Boulder to raise more than \$45,000 for homeless and abandoned animals. We held an 80s costume contest and brought in 80s cover band A Flock of Beagles. The pancake breakfast was bigger and better than ever, and 27 sponsors set up booths in our Pet Expo.

### **CELEBRATING OUR SUCCESS**

Once again, the community honored HSBV with several awards!

2009 *Boulder Weekly* Best of Boulder Best Non-Profit Organization

2009 Boulder County Gold Best Non-Profit Organization

### CONGRATULATIONS TO OUR AWARD WINNERS OF 2009

Lee Evans (In Memoriam)
HUMANITARIAN OF THE YEAR

**Gerlinde Smith**DISTINGUISHED SERVICE

**Avery Brewing Co.** FRIENDSHIP

Dennis Kirchoff & Mike Crumly UNSUNG HERO

Trent Hein ADVANCEMENT

Kim Terlau EMPLOYEE OF THE YEAR

### **THE 2009 BOARD**

Roger Haston CHAIR

Bruce Joss VICE CHAIR

Marilyn Reynolds SECRETARY

Carol Lathrop
BOARD DEVELOPMENT CHAIR

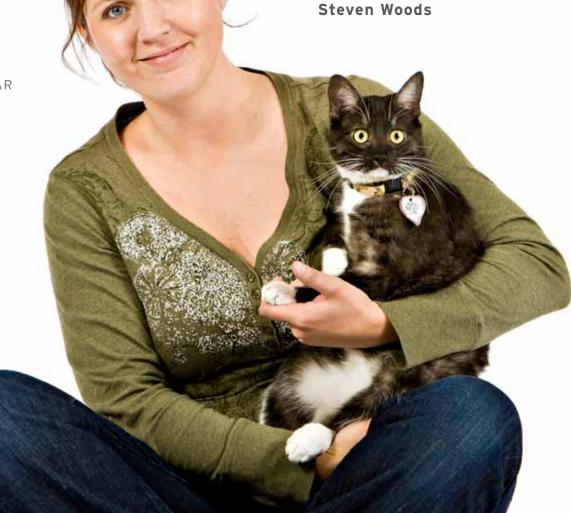
Sally Bracken Frank Bruno Trent Hein

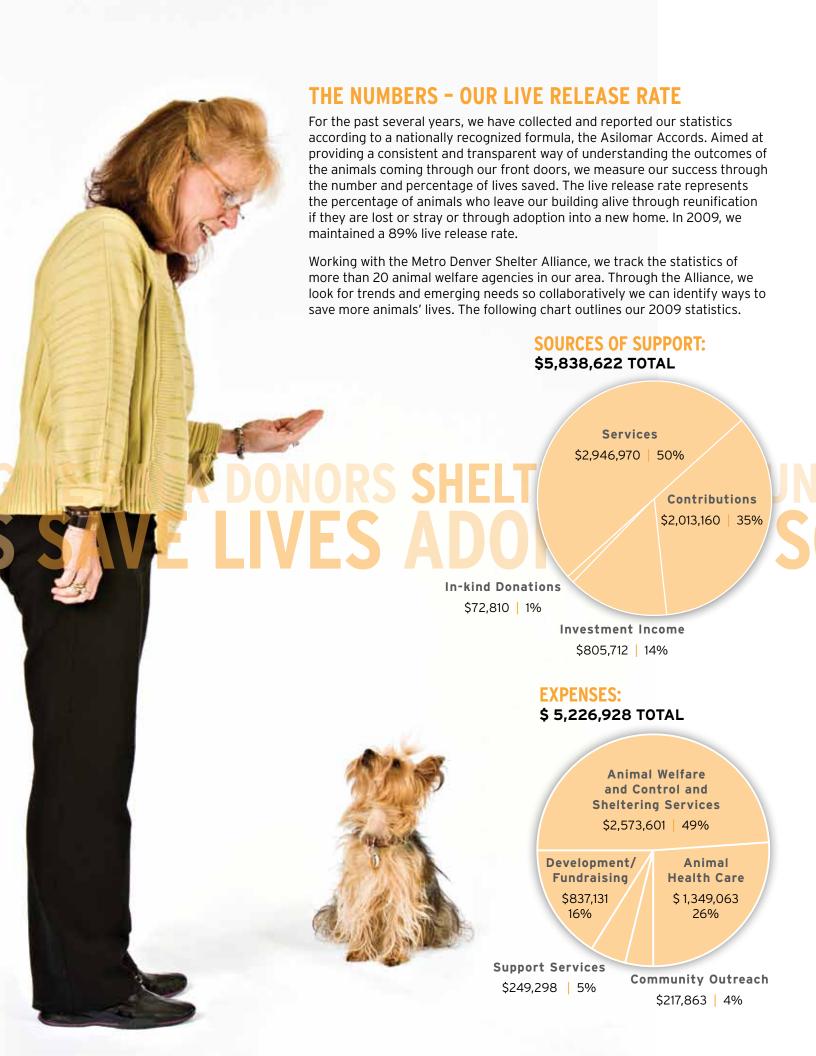
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Jennifer L. Thompson

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# HOPE DONORS RES FOUND VETERINARY CLINIC TRA CATS AND DOGS DONATE AI OLUNTEER PUTTIN' ON THE LEASH PET

### **INDIVIDUALS DONORS**

\$25,000 +

Lee and Virginia Evans

\$20,000 +

Jay and Judy Hearst

### \$10,000 +

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Lawrence and Ann Thomas

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David Uhlir

Alane Urban

Margaret Van Cleave

David Volejnicek and Eileen Hurley

Wayne Ward

Peter Warden

Christine Washington

Dan and Carol Wegner

Gunter and Marcia Weinzierl

Greg and Deanna Westfall

Melanie Whitmire

Michael and Cathy Winters

Steven and Terry Woods

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Robin and Martin Wright

Trudy S. Younger and Jill A. Whidden

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### \$2,500 +

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## ADOPTIONS VET COURSE SPAY AND NEUTER SUPPLY COURSE SOCIALIZATION

\$1,000 +

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Amgen Foundation

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& M. Amy Batchelor

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Barbara Bronk Interior Design

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\$500 +

All About Animals Veterinary Clinic

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# COMPANIONSHIP THRIFT AND GIVE BACK SHELTER PET CARE CRUISER KITTENS SAVE LIVES AGILIT

### **BEQUESTS**

The Estate of Rhonda Carlson The Estate of Joan D. Myers The Estate of Mary Lou Stephenson

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Shelley Avery

Lyn Bain and Shelly Martin

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Margaret van Cleave

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Mary and John Williams

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Buddy Zuckerman and

Laura Koby Zuckerman



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It is the mission of the Humane Society of Boulder Valley to protect and enhance the lives of companion animals by promoting healthy relationships between pets and people.

2323 55th Street, Boulder CO, 80301 | 303.442.4030 | boulderhumane.org

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