



COVID-19 FAQ

What are your business hours?

The Humane Society of Boulder Valley remains dedicated to providing care to animals in need. We are kindly asking our community to support the following regarding visiting HSBV:

- Currently, all animal services are by appointment only. Please note, our Adoption Center is closed until further notice. For animal services, including surrendering a pet, euthanasia, and cremation, please visit our website to make an appointment. If you find a stray animal or need to reclaim an animal, we ask that you call us so that we may assist you as quickly as possible.
- Please check our website and social media prior to planning your visit. We will be posting business hour updates there in an effort to keep you informed.
- If you are feeling sick, please stay home. Our client service team is happy to support your inquiries and needs over the phone at 303-442-4030 or adoptions@boulderhumane.org.
- Please do not visit our facility to "just look" at this time; we are currently closed for "browsing." If you have questions about an animal, please call us at 303-442-4030 or email us at adoptions@boulderhumane.org and we will do our best to reply as quickly as we can with our reduced staffing levels. We are grateful for our dedicated staff who will be providing enrichment for the animals in our care.

Can I still adopt a pet?

Effective Wednesday, March 25, 2020: The HSBV Adoption Center is closed until further notice.

What can I do to help?

Please consider making a financial contribution to provide support for our programs, services, and facility. All fundraisers and gatherings have also been postponed or cancelled, and business hours being assessed for reduction, inhibiting our ability to raise critical funding from donations and service fees that ensure our programs and services. Your monetary support will ensure our team can continue to provide care for shelter animals as well as animals of our community who might be impacted by COVID-19.



Do you need volunteers? Can I foster a shelter animal?

We appreciate your consideration for the animals we care for. We are grateful to have a large, dedicated volunteer network who is trained in providing enrichment, daily care, and infrastructural support to HSBV. We currently do not have a need for additional volunteers. Please check our Facebook page and website for additional information about future volunteer opportunities.

We ask that you consider making a monetary gift to support the animal care needs and supplies our staff is providing.

Are the animals still receiving enrichment?

Yes! Our harworking staff is working hard to provide daily care and enrichment for the animals at HSBV. Additionally, our foster volunteers are providing care in their homes for HSBV animals.

What can I do to prepare if I or a member of my household become ill?

Keep a two to four week supply, or more, of pet food and medications on hand, to limit unnecessary errands and interactions. Identify a support network to provide care for your pet should you become ill. In the event you are quarantined, you may need to shelter in place with your pets. Ensure your pet's tags and microchip are up-to-date.

What do I do if I'm hospitalized and need assistance caring for my animal in the absence of other support?

The HSBV animal care team is prepared to provide ongoing support to the pets of community members impacted by COVID-19 by sheltering dogs, cats, and small animals. If you are in need of assistance, please call our Behavior & Health team at 303-442-4030 x657 or email health.behavior@boulderhumane.org. We are coordinating with area animal agencies and human service organizations to facilitate deployment of food, pet supplies, medical care, and animal transport as necessary.

Can my pets get COVID-19? Can I get COVID-19 from my pets?

At this time, there is not evidence that pets can become sick from COVID-19. Infectious disease experts, and the CDC, OIE, and WHO indicate there is not evidence at this time to suggest that pet dogs or cats can be a source of infection with COVID-19, including spreading COVID-19 to people. However, because animals can spread diseases to people and people can spread diseases to animals, it's a good idea to always wash your hands before and interacting with animals. (information courtesy of AVMA)