

Adoption FAQ

Learn about HSBV's updated adoption process



Am I able to adopt a pet from the Humane Society of Boulder Valley?

The Humane Society of Boulder Valley Adoption Centers are serving clients on a drop-in, first-come, first-served basis and we are excited to help you find a new companion! Our website is updated in real-time with available animals and an Adoption Specialist can provide more information on the animals you are interested in before your visit.

How do I adopt or meet with a pet from the Humane Society of Boulder Valley?

- Come to our shelter during our business hours.

Adoption Center Hours:

Monday - Friday : 11:00 AM - 7:00 PM*

Saturday + Sunday : 11:00 AM - 6:00 PM*

**To ensure all animal visits and adoptions are completed, we will stop conducting any new animal meets one hour prior to closing.*

- Inquire about an animal's location at our front desk or walk through our Adoption Centers.
- Once you have found the location for an animal, remove the entire sleeve (the kennel card) from the front of that animal's kennel and bring it to the front desk. You may select up to 3 kennel cards at a time.
- Give us your name and a phone number that accepts text messages.
- Before your adoption or meet, we may ask you to wait in the lobby or outside until staff and space become available.
- Meet the animal, then adopt, place a hold, or visit us in the future if you weren't able to find your companion that day.

If you are arriving before we open, we ask that you wait outside our Adoption Lobby in line with other clients and remain socially distanced. A marker on the ground indicates where the line begins and stepping out from the line before we have gathered your information will result in you losing your space in line.

How do I place a hold on an animal I am interested in adopting?

Holds will be placed by our Adoption Team after you have met with an animal if you would like an additional day to decide about adopting. We will charge a \$30 fee to place a first hold on one animal of your choice. First holds for non-dog/cat species with adoption fees of less than \$50.00 can be placed for a \$10.00 non-refundable service fee. This fee is not applied to your adoption fee and is not refundable should you choose not to adopt. This hold will ensure the animal is not adopted by another client and will expire at the end of the following business day. A second hold can be placed on any animal with an existing first hold by a separate party for a \$10 non-refundable

fee. If the client with the first hold on an animal chooses not to adopt, you will become the first hold and be notified of your status. Your new first hold will reserve the animal through the end of the following business day. HSBV is not offering adoption holds over the phone, via email, or by social media. These administrative hold fees also help provide lifesaving care for the animals at HSBV. Thank you for your support!

What are your adoption fees?

The adoption fee for each animal varies and is dependent on many factors including age, size, behavior, medical condition, and public demand. Our adoption fees help to offset the cost of evaluation, housing, feeding, and medical care for the thousands of animals who need our help. We do our best to keep our adoption prices reasonable while generating critical revenue to support the resources needed to provide care for the animals at HSBV. Your adoption fees and additional donations leave a legacy of care for the animals who will follow in your footsteps, looking for their loving homes.

- **Dog adoption fees range from \$49 to \$599**
- **Cat adoption fees range from \$29 to \$199**
- **Small Animal adoption fees range from \$5 to \$149**

Because HSBV believes all families should have access to pet guardianship, HSBV also offers adoption fee discounts to seniors, veterans, fixed income households, and others. Please inquire about our Safety Net Adoption Discounts to learn more.



We appreciate your flexibility as we help you find an animal companion!

303-442-4030 | boulderhumane.org