

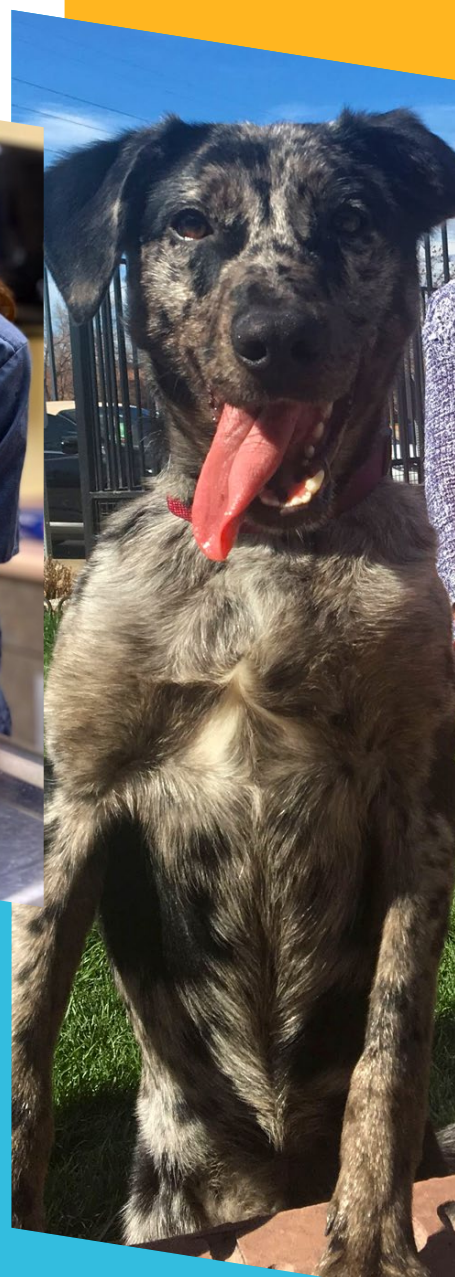
MOVING FORWARD

Together



HUMANE
SOCIETY
OF BOULDER VALLEY

2020
IMPACT
REPORT





FROM OUR CEO

Dear Friends,

While HSBV will always be the safe haven for animals in need of shelter, the events of 2020 emphasized the importance of our pets as we counted on their companionship and love like never before. HSBV believes pets and people belong together, and you made that possible through your generous support. In addition to finding loving homes and providing lifesaving veterinary and behavior care for thousands of animals, HSBV expanded access to Safety Net services to keep thousands of pets with their families through the COVID-19 pandemic crisis. We streamlined service delivery to families in need by developing a response team, enabling HSBV to provide immediate access to pet food and supplies, temporary pet housing, urgent veterinary care and behavioral consultations. These services kept pets and people together through financial

crises, hospitalization or illness, disasters and personal emergencies. Thank you for making this work possible in addition to our adoption, lost and found, transfer, shelter medicine and behavior programs for animals in need.

With so many still in need of help as our community recovers from the trials of the past year, we will continue to provide critical services to pets and families counting on us, **because of you.**

In gratitude,

Jan McHugh-Smith, CAWA
CEO

Dear Supporters,

We are extremely humbled and grateful for your generosity throughout the challenging year that was 2020. We're honored to share that through your support, and the incredible commitment of our staff and volunteers, we continued to provide critical services to the pets and people who needed us in our community during the COVID-19 crisis.

Last year, more than 10,000 animals in need found kindness, love and individualized care from HSBV. HSBV creatively navigated

changes brought on by the pandemic to implement processes that ensured we could continue to offer lifesaving medical care, training and behavioral support, pet adoptions, and the safe transfer of animals with complex conditions from neighboring communities and states.

And in 2020, our Safety Net services proved more valuable than ever before as we supported our community when they needed us most. Whether it was during personal crises, financial hardship, natural disasters, or medical

emergencies, HSBV's Safety Net program expanded to provide emergency boarding, discounted behavioral and medical care, and free pet food and supplies to thousands of families in 2020.

We know we still have a long road ahead, and one thing is certain - we'll continue to be here when the community needs us. We'll be here to keep pets and people together. We'll be here to ensure the love, life-changing bonds, and lifesaving care can continue. We'll be here for the animals and for all of you.

Sincerely,

Joel Sayres
Faegre Drinker LLP
HSBV Board Chair

FROM OUR Board Chair



Joel, Laurie and
Willow Sayres

2020 Board of Directors

Joel Sayres | BOARD CHAIR
Faegre Drinker LLP

Cathy Condon | BOARD VICE CHAIR
Community Advocate

Dan Secrist | TREASURER
Canyon Plumbing & Heating

Val Kindred | SECRETARY
Community Advocate

Bing Chou
MojoTech

Rachel Hammond
Merchant & Gould P.C.

Gail Pederson
Community Advocate

Michele Wells
Wells Communications

Budd Zuckerman
Community Advocate

DEDICATED TO HEALTHY RELATIONSHIPS BETWEEN

Pets AND People

With your help, HSBV expanded access to our Safety Net services to keep thousands of pets with their families throughout 2020. We streamlined service delivery to families affected by the pandemic by making services available from our website and in-person and developing a response team, enabling HSBV to provide immediate access to pet food and supplies, temporary pet housing, urgent veterinary care and behavioral consultations. These services kept pets and people together through financial crises, hospitalization or illness, disasters and personal emergencies. Thank you for making this work possible in addition to our adoption, transfer, shelter medicine and behavior programs that brought new beginnings to thousands of animals in need.



SAFETY NET SERVICES 2020



42,000

**Meals distributed
to community pets in need**

Providing support to community members in need to keep their pets fed and healthy despite hardship



510 NIGHTS

**Emergency boarding for
pets of families facing crisis**

For hospitalized guardians, during the Calwood and Lefthand Canyon Fires, and for families seeking refuge in times of crisis or hardship, HSBV is here to offer shelter and care to pets in need



1,153

Veterinary appointments

Providing financial assistance to keep pets and people together



111

FREE & DISCOUNTED

Behavior consultations

Preventing relinquishment and strengthening relationships



503 ANIMALS

Placed in foster homes

During our temporary Adoption Center closure and throughout 2020, foster families gave animals a loving place to thrive outside of the shelter

A Community Safety Net

Each year, our Safety Net services protect the life-changing bonds between more than 1,000 pets and their families. Pets like Milo, whose guardian became unemployed when the pandemic struck.

Sydney, Milo's guardian, felt like she had nowhere to turn in April of 2020 when Milo fell very ill. Milo wasn't eating, drinking or playing as usual. Sydney became concerned when she tried to cuddle him, and he yelped in pain. The next morning, Milo's condition continued to decline – and he wasn't moving or walking.

Sydney tried everything to gather funds for Milo's care, but couldn't afford urgent veterinary care. After she exhausted all of her efforts to get him help, she thought her only option was to say goodbye to Milo.

That's when HSBV stepped in, to provide critical veterinary care for sweet Milo through a special Medical Access Grant, offered through HSBV's veterinary clinic for families in need.

When Milo arrived at HSBV, he was in critical condition and went into emergency surgery. HSBV's veterinary team was able to remove a life-threatening intestinal blockage, and Milo successfully recovered.

His life was saved, and because of your support of HSBV's expert medical team and Safety Net services, Sydney and Milo, and so many like them, now have the opportunity to have a longer life... **together.**



Cisco and Lucy

Cisco, Lucy's devoted guardian, rushed this sweet girl to HSBV's Veterinary Clinic after she had tragically been hit by a car. Lucy was in severe pain and immediately underwent emergency surgery. Cisco – a restaurant employee who had been laid off due to COVID-19 - was unable to afford the extensive veterinary care she needed, so in desperation, he came to HSBV for help. Lucy has a loving home, despite a difficult circumstance, and we didn't want her to become one of the many animals without homes in our shelter.

Thanks to your support, we were able to surgically repair her broken hip, discount her care and set Cisco up on an affordable payment plan so we could get her back with the family that loves her. Your donations gave Lucy a fighting chance and the care she desperately needed to be home again. Thank you!

"HSBV told me about a grant program they offered, and said that they were going to be able to save my dog... It was an overwhelming feeling to have that acceptance and know that someone was going to give me a chance."

– Sydney

A Tail of 32 Kitties

In May 2020, HSBV's in-state transfer efforts resumed after a several week halt due to Colorado's stay-at-home order. On May 23, we were finally able to welcome 32 kittens from a local transfer partner. Sweet and silly, these little ones were looking for a fresh start with loving families in our community. Some would need foster care until they grew big and strong, others were ready for spay/neuter surgeries and their check-ups.

The day after the group arrived, a few kittens were looking lethargic. After examining the group, our Shelter Medicine team confirmed the group had been exposed to, and some had contracted, panleukopenia. This highly contagious disease (between cats) has no treatment other than intensive around-the-clock support. So we jumped into action, swiftly setting up the kittens' living space for quarantine, designating daily caretakers and providing supportive care to kittens who had tested positive.

For two weeks, our Shelter Medicine team worked tirelessly to provide lifesaving support to those who had contracted the virus and safe enrichment to those isolated under quarantine.



Because of *you*

With each passing day, positive tests dwindled and kittens regained their strength. Sadly though, five kittens were just too vulnerable to fight the disease. Our compassionate team ensured they knew nothing but love and care during their time with us. Amazingly – thanks to your support – 27 kittens pulled through their battle against panleukopenia. Because of your commitment to helping pets in need, all 27 kittens are thriving in loving homes!



Charlie



CONTINUING THE COLLABORATION OF *Shelter Medicine + Behavior Modification*

HSBV's force-free, positive reinforcement philosophy builds trust through kindness, choice and empowerment – enabling animals to thrive. This training philosophy paired with pharmaceutical treatments creates tailored plans for individualized care and post-adoption support to help animals during their transition into loving homes and to succeed in their new lives.

In 2020, our Training and Behavior team helped 684 shelter animals, including Charlie. Charlie, a six-year old Shepherd mix was surrendered to HSBV with generalized anxiety. Her anxiety was so significant, she was unable to eat, drink or use the bathroom as a normal dog would.

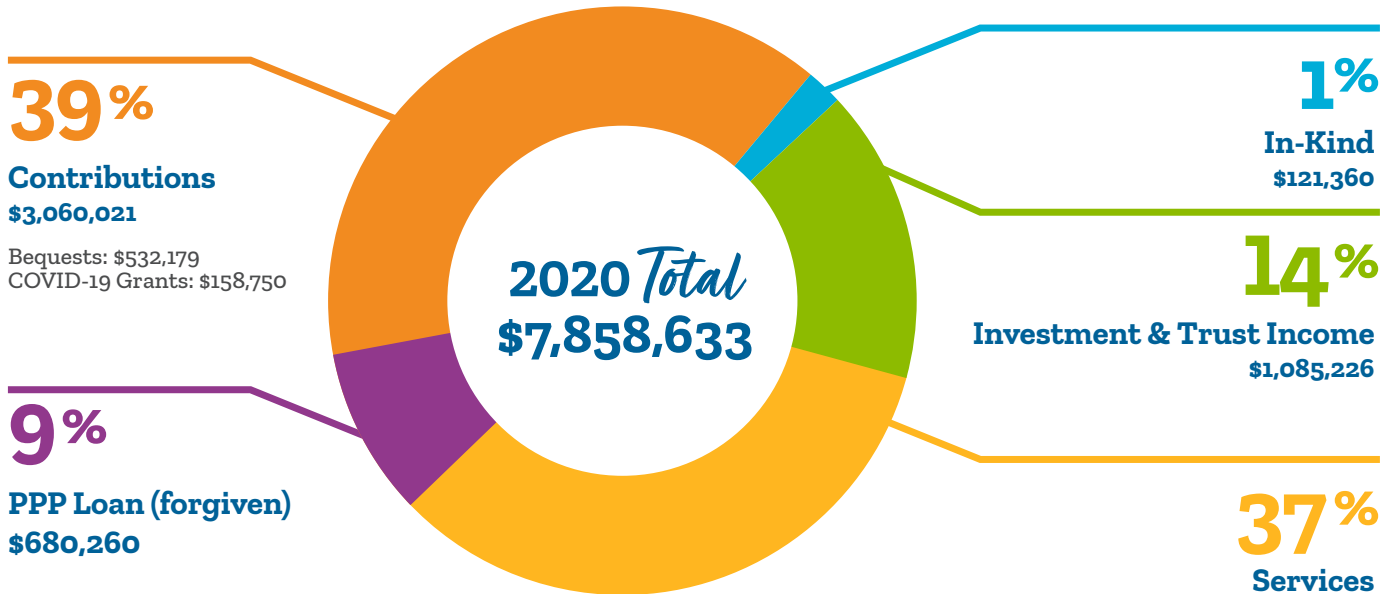
Although the team could see that she was very uncomfortable in her own skin, they knew there was something really special inside of her – they just needed the right tools to help her.

Pairing medication with a detailed behavior modification plan of twice daily training sessions to help her learn to trust, feel joy, and relax resulted in an incredible transformation in Charlie! Once Charlie began her treatment, she was able to eat, drink and learn – allowing her to be adopted into a loving home and living the quality of life she truly deserves!

FINANCIALS

SOURCES OF Support

Where does the money come from?

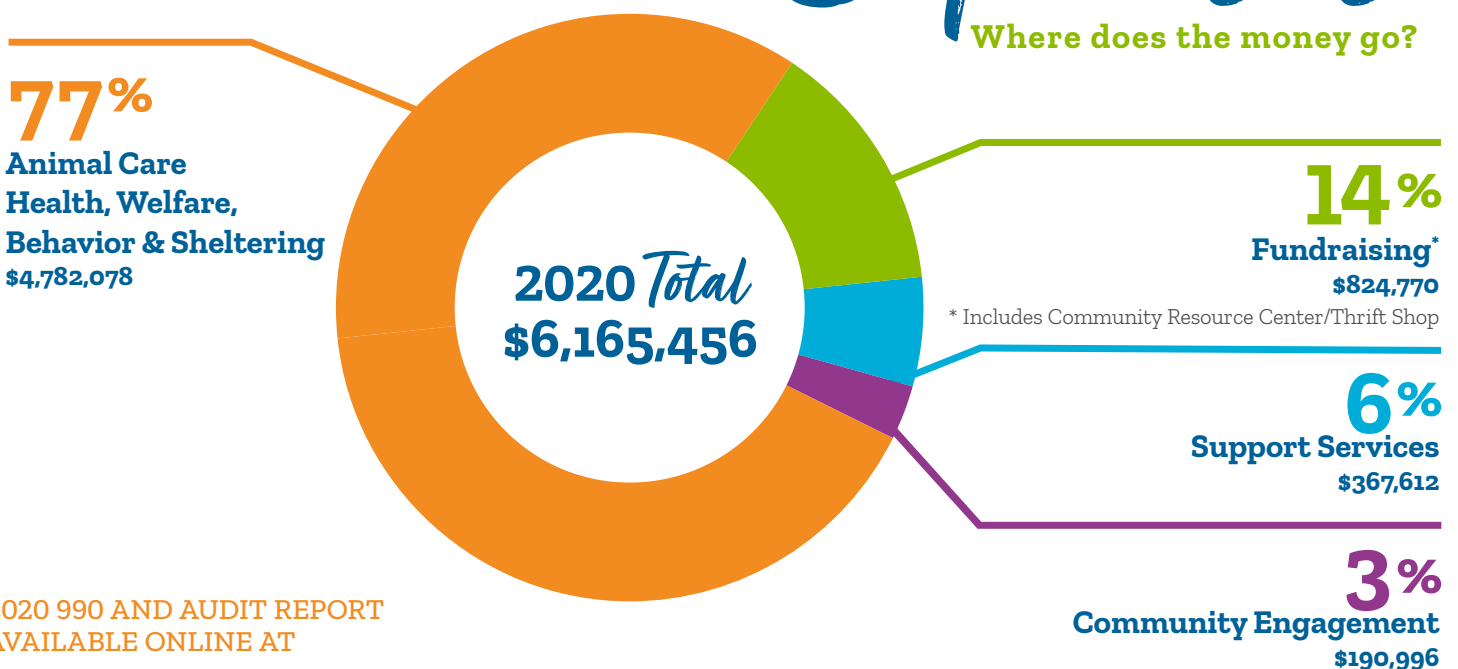


TOTAL NET ASSETS AT YEAR END

\$14,307,741

Expenses

Where does the money go?



2020 990 AND AUDIT REPORT
AVAILABLE ONLINE AT

boulderhumane.org/publications

By the Numbers

2020

3,284

ANIMALS
ADOPTED



507

ANIMALS SAFELY
REUNITED

WITH THEIR
GUARDIANS THROUGH
LOST & FOUND
SERVICES



ANIMALS ADOPTED

1,560
DOGS



1,399
CATS



325
SMALL
ANIMALS



ANIMALS FOSTERED



503

COMMUNITY *safety net*



510
NIGHTS
OF SHELTER

For animals whose
families are facing times
of crisis or hardship



42,000
MEALS DONATED
TO COMMUNITY
PETS IN NEED



1,153

VETERINARY
APPOINTMENTS

Providing financial assistance
to keep pets and people together

LENGTH OF *stay*

DOGS
8.8
DAYS



CATS
15.5
DAYS



TRANSFER



1,573

ANIMALS TRANSFERRED

to HSBV from overburdened communities to find loving homes

BEHAVIOR MODIFICATION



449 235

SUPPORTED SUPPORTED

OUR BEHAVIOR
MODIFICATION PROGRAM

Proven positive-reinforcement based training to save animals' lives

VETERINARY MEDICINE



8,958 TOTAL ANIMALS SERVED

111

FREE AND
DISCOUNTED
BEHAVIOR
CONSULTATIONS

Preventing relinquishment and strengthening relationships



VOLUNTEERS *at work*



35,460
HOURS

HSBV volunteers clocked thousands of hours despite reduced access due to the COVID-19 pandemic

HSBV

Leadership Staff

Kat Burns, CVPM, CAWA
Director of Veterinary Services

Steve Metzger
Vice President of Finance and Administration

Jennifer Schwartz, PHR
Director of Human Resources

Lindsay Scott, MPA
Director of Philanthropy & Community Relations

Amanda Boerman
Marketing & Community Relations Manager

Randy Cantu
Facilities Manager

Jennifer Gonzales
Shelter Manager

Amanda Griffin, MA, CVT, CMT
Patient Services Manager

Dr. Lesli Groshong
Chief Shelter Veterinarian

Allison Hartlage, CTC, CNWI, KPA-CTP, CPDT-KA
Training & Behavior Manager

Dr. Jennifer Bolser
Chief Clinic Veterinarian

Becky Neumann
Veterinary Client Service Manager

Kathryn Quinn, CVA
Volunteer Services Manager

Martina Spera, KPA-CTP
Behavior & Health Manager

About HSBV

The Humane Society of Boulder Valley (HSBV) is a community supported, open-admission facility that helps more than 10,000 animals each year by providing shelter, medical care, behavioral support, transfer and safety net services. We proudly support the tenets of Socially Conscious Sheltering where collaborative efforts with our community are creating the best outcomes for all animals. Since our inception in 1902, HSBV has worked to protect and enhance the lives of companion animals by promoting healthy relationships between pets and people.

2323 55th Street, Boulder CO, 80301
303.442.4030 | boulderhumane.org

The Humane Society of Boulder Valley is a 501(c)(3) tax-exempt nonprofit organization.
(Federal Tax ID #84-0152768)

