MOVING FORWARD

Together

HUMANE SOCIETY OF BOULDER VALLEY
2020 IMPACT REPORT
Dear Supporters,

We are extremely humbled and grateful for your generosity throughout the challenging year that was 2020. We’re honored to share that through your support, and the incredible commitment of our staff and volunteers, we continued to provide critical services to the pets and people who needed us in our community during the COVID-19 crisis.

Last year, more than 10,000 animals in need found kindness, love and individualized care from HSBV. HSBV creatively navigated changes brought on by the pandemic to implement processes that ensured we could continue to offer lifesaving medical care, training and behavioral support, pet adoptions, and the safe transfer of animals with complex conditions from neighboring communities and states.

And in 2020, our Safety Net services proved more valuable than ever before as we supported our community when they needed us most. Whether it was during personal crises, financial hardship, natural disasters, or medical emergencies, HSBV’s Safety Net program expanded to provide emergency boarding, discounted behavioral and medical care, and free pet food and supplies to thousands of families in 2020.

We know we still have a long road ahead, and one thing is certain - we'll continue to be here when the community needs us. We’ll be here to keep pets and people together. We'll be here to ensure the love, life-changing bonds, and lifesaving care can continue. We'll be here for the animals and for all of you.

Sincerely,

Joel Sayres
Faegre Drinker LLP
HSBV Board Chair

FROM OUR CEO

Dear Friends,

While HSBV will always be the safe haven for animals in need of shelter, the events of 2020 emphasized the importance of our pets as we counted on their companionship and love like never before. HSBV believes pets and people belong together, and you made that possible through your generous support. In addition to finding loving homes and providing lifesaving veterinary and behavior care for thousands of animals, HSBV expanded access to Safety Net services to keep thousands of pets with their families through the COVID-19 pandemic crisis. We streamlined service delivery to families in need by developing a response team, enabling HSBV to provide immediate access to pet food and supplies, temporary pet housing, urgent veterinary care and behavioral consultations. These services kept pets and people together through financial crises, hospitalization or illness, disasters and personal emergencies. Thank you for making this work possible in addition to our adoption, lost and found, transfer, shelter medicine and behavior programs for animals in need.

With so many still in need of help as our community recovers from the trials of the past year, we will continue to provide critical services to pets and families counting on us, because of you.

In gratitude,

Jan McHugh-Smith, CAWA
CEO

FROM OUR
Board Chair

2020
Board of Directors

Joel Sayres | BOARD CHAIR
Faegre Drinker LLP

Cathy Condon | BOARD VICE CHAIR
Community Advocate

Dan Secrist | TREASURER
Canyon Plumbing & Heating

Val Kindred | SECRETARY
Community Advocate

Bing Chou
MojoTech

Rachel Hammond
Merchant & Gould P.C.

Gail Pederson
Community Advocate

Michele Wells
Wells Communications

Budd Zuckerman
Community Advocate

FROM OUR
CEO
With your help, HSBV expanded access to our Safety Net services to keep thousands of pets with their families throughout 2020. We streamlined service delivery to families affected by the pandemic by making services available from our website and in-person and developing a response team, enabling HSBV to provide immediate access to pet food and supplies, temporary pet housing, urgent veterinary care and behavioral consultations. These services kept pets and people together through financial crises, hospitalization or illness, disasters and personal emergencies. Thank you for making this work possible in addition to our adoption, transfer, shelter medicine and behavior programs that brought new beginnings to thousands of animals in need.

**SAFETY NET SERVICES 2020**

**42,000** Meals distributed to community pets in need

Providing support to community members in need to keep their pets fed and healthy despite hardship

**510** NIGHTS Emergency boarding for pets of families facing crisis

For hospitalized guardians, during the Calwood and Lefthand Canyon Fires, and for families seeking refuge in times of crisis or hardship, HSBV is here to offer shelter and care to pets in need

**1,153** Veterinary appointments

Providing financial assistance to keep pets and people together

**111** FREE & Discounted Behavior consultations

Preventing relinquishment and strengthening relationships

**503** ANIMALS Placed in foster homes

During our temporary Adoption Center closure and throughout 2020, foster families gave animals a loving place to thrive outside of the shelter
A Community Safety Net

Each year, our Safety Net services protect the life-changing bonds between more than 1,000 pets and their families. Pets like Milo, whose guardian became unemployed when the pandemic struck. Sydney, Milo’s guardian, felt like she had nowhere to turn in April of 2020 when Milo fell very ill. Milo wasn’t eating, drinking or playing as usual. Sydney became concerned when she tried to cuddle him, and he yelped in pain. The next morning, Milo’s condition continued to decline – and he wasn’t moving or walking. Sydney tried everything to gather funds for Milo’s care, but couldn’t afford urgent veterinary care. After she exhausted all of her efforts to get him help, she thought her only option was to say goodbye to Milo.

That’s when HSBV stepped in, to provide critical veterinary care for sweet Milo through a special Medical Access Grant, offered through HSBV’s veterinary clinic for families in need. When Milo arrived at HSBV, he was in critical condition and went into emergency surgery. HSBV’s veterinary team was able to remove a life-threatening intestinal blockage, and Milo successfully recovered. His life was saved, and because of your support of HSBV’s expert medical team and Safety Net services, Sydney and Milo, and so many like them, now have the opportunity to have a longer life... together.

Cisco and Lucy

Cisco, Lucy’s devoted guardian, rushed this sweet girl to HSBV’s Veterinary Clinic after she had tragically been hit by a car. Lucy was in severe pain and immediately underwent emergency surgery. Cisco – a restaurant employee who had been laid off due to COVID-19 - was unable to afford the extensive veterinary care she needed, so in desperation, he came to HSBV for help. Lucy has a loving home, despite a difficult circumstance, and we didn’t want her to become one of the many animals without homes in our shelter. Thanks to your support, we were able to surgically repair her broken hip, discount her care and set Cisco up on an affordable payment plan so we could get her back with the family that loves her. Your donations gave Lucy a fighting chance and the care she desperately needed to be home again. Thank you!

“HSBV told me about a grant program they offered, and said that they were going to be able to save my dog... It was an overwhelming feeling to have that acceptance and know that someone was going to give me a chance.” – Sydney
CONTINUING THE COLLABORATION OF
Shelter Medicine + Behavior Modification

HSBV’s force-free, positive reinforcement philosophy builds trust through kindness, choice and empowerment – enabling animals to thrive. This training philosophy paired with pharmaceutical treatments creates tailored plans for individualized care and post-adoption support to help animals during their transition into loving homes and to succeed in their new lives.

In 2020, our Training and Behavior team helped 684 shelter animals, including Charlie. Charlie, a six-year old Shepherd mix was surrendered to HSBV with generalized anxiety. Her anxiety was so significant, she was unable to eat, drink or use the bathroom as a normal dog would.

Although the team could see that she was very uncomfortable in her own skin, they knew there was something really special inside of her – they just needed the right tools to help her.

Pairing medication with a detailed behavior modification plan of twice daily training sessions to help her learn to trust, feel joy, and relax resulted in an incredible transformation in Charlie! Once Charlie began her treatment, she was able to eat, drink and learn – allowing her to be adopted into a loving home and living the quality of life she truly deserves!
**SOURCES OF Support**

Where does the money come from?

**Contributions**
- 39%
- $3,060,021
  - Bequests: $532,179
  - COVID-19 Grants: $158,750

**In-Kind**
- 1%
- $121,360

**Investment & Trust Income**
- 14%
- $1,085,226

**Services**
- 37%
- $2,911,766

**PPP Loan (forgiven)**
- 9%
- $680,260

**Contributions**
- $3,060,021
  - Bequests: $532,179
  - COVID-19 Grants: $158,750

**Fundraising**
- 14%
- *Includes Community Resource Center/Thrift Shop
- $824,770

**Support Services**
- 6%
- $367,612

**Community Engagement**
- 3%
- $190,996

**TOTAL NET ASSETS AT YEAR END**
- $14,307,741

**FINANCIALS**

**Expenses**

Where does the money go?

**Animal Care**
- 77%
- Health, Welfare, Behavior & Sheltering
- $4,782,078

**Fundraising**
- 14%
- *Includes Community Resource Center/Thrift Shop
- $824,770

**Support Services**
- 6%
- $367,612

**Community Engagement**
- 3%
- $190,996

**2020 Total**
- $6,165,456

**2020 Total**
- $7,858,633

**Investment & Trust Income**
- $1,085,226

**Expenses**

**TOTAL 2020**
- $7,858,633

**TOTAL 2020**
- $6,165,456

**INCOME & EXPENSES**

**2020 990 AND AUDIT REPORT AVAILABLE ONLINE AT boulderhumane.org/publications**
By the Numbers

2020

3,284 ANIMALS ADOPTED

507 ANIMALS SAFELY REUNITED WITH THEIR GUARDIANS THROUGH LOST & FOUND SERVICES

ANIMALS ADOPTED

1,560 DOGS

1,399 CATS

325 SMALL ANIMALS

ANIMALS FOSTERED

503

COMMUNITY safety net

510 NIGHTS OF SHELTER
For animals whose families are facing times of crisis or hardship

42,000 MEALS DONATED TO COMMUNITY Pets in need

1,153 VETERINARY APPOINTMENTS
Providing financial assistance to keep pets and people together

325 SMALL ANIMALS
Our Behavior Modification Program

Proven positive-reinforcement based training to save animals’ lives

**Length of Stay**

- **Dogs**: 8.8 days
- **Cats**: 15.5 days

**Transfer**

1,573 Animals Transferred

to HSBV from overburdened communities to find loving homes

**Behavior Modification**

- **449** Supported
- **235** Supported

Our Behavior Modification Program

Prevented relinquishment and strengthening relationships

**Veterinary Medicine**

8,958 Total Animals Served

**Volunteers at Work**

35,460 Hours

HSBV volunteers clocked thousands of hours despite reduced access due to the COVID-19 pandemic
About HSBV

The Humane Society of Boulder Valley (HSBV) is a community supported, open-admission facility that helps more than 10,000 animals each year by providing shelter, medical care, behavioral support, transfer and safety net services. We proudly support the tenets of Socially Conscious Sheltering where collaborative efforts with our community are creating the best outcomes for all animals. Since our inception in 1902, HSBV has worked to protect and enhance the lives of companion animals by promoting healthy relationships between pets and people.

2323 55th Street, Boulder CO, 80301
303.442.4030 | boulderhumane.org

The Humane Society of Boulder Valley is a 501(c)(3) tax-exempt nonprofit organization. (Federal Tax ID #84-0152768)